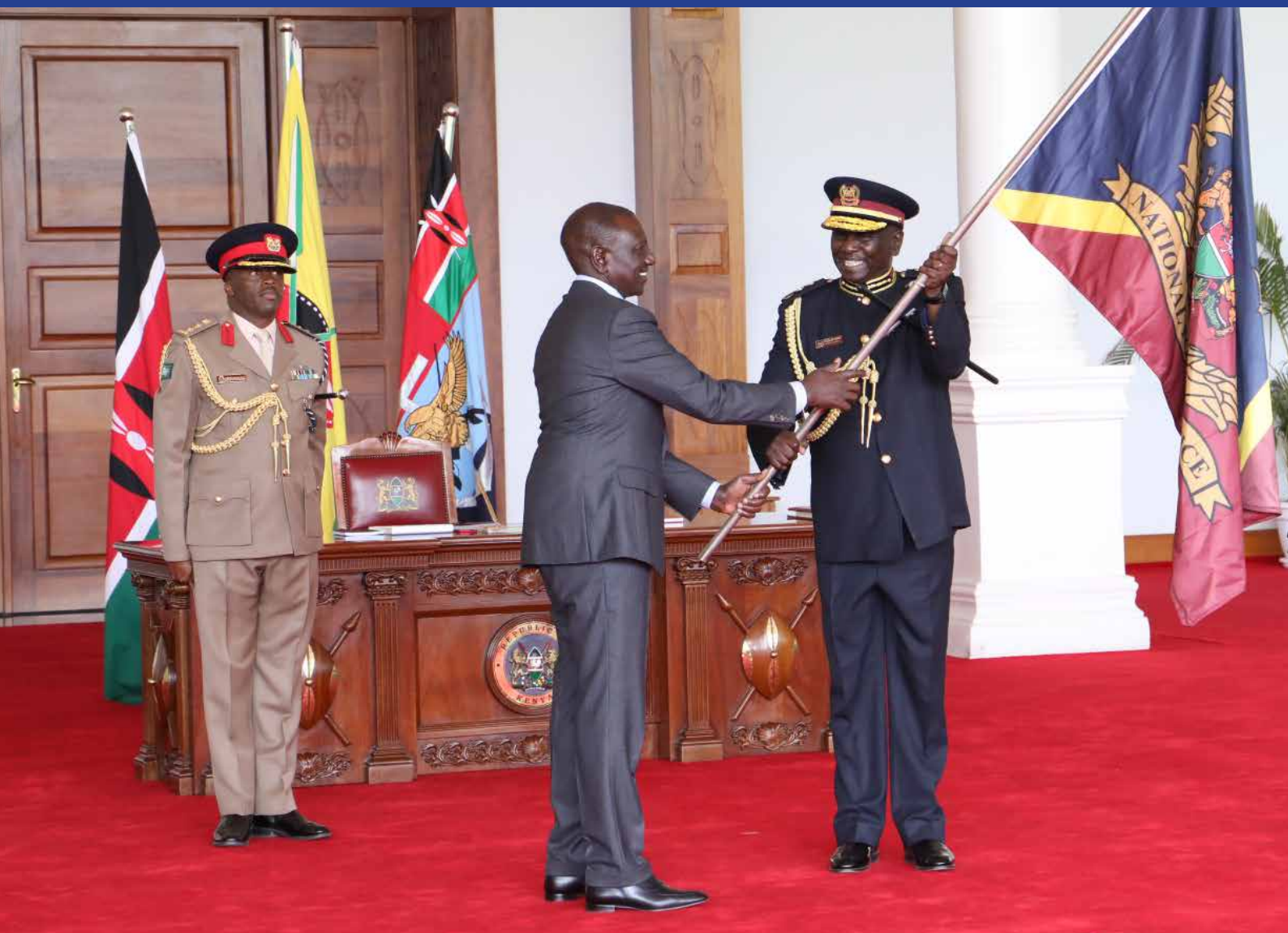




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# RECSA@20

## *Two Decades of Action on SALW - Lessons, Challenges and the Road Ahead*



*His Excellency Dr. William Samoei Ruto, C.G.H., during the commemoration of RECSA @20 and destruction of illicit and obsolete firearms*

**T**his year, the Regional Centre on Small Arms and Light Weapons (RECSA) marks a significant milestone: 20 years of coordinated action against the proliferation of illicit Small Arms and Light Weapons (SALW) in the Great Lakes Region, the Horn of Africa and Bordering States. Hosted by the Government of Kenya in Nairobi, RECSA stands as a demonstration to the power of regional cooperation, a mission in which the Government of Kenya has been an indispensable partner.

### **Two Decades of Tangible Impact**

Established in 2005 to coordinate the implementation of the Nairobi Protocol, RECSA's journey has been defined by concrete achievements that directly enhance small arms control in the region. Over the past 20 years, RECSA's support to its 15 Member States has led to the destruction of over **400,000 obsolete and surplus firearms**, eliminating them from circulation and reducing the risk of diversion. Furthermore, RECSA has been instrumental in enhancing stockpile security, distributing **288 gun racks, 1,897 steel arms boxes and 40 modular containerized armouries** to secure weapons in high-risk areas, particularly along porous borders.

Beyond hardware, RECSA has invested in the human capital crucial to this fight. The Centre has trained over **1,800 officers from various security agencies** - including the police - in critical areas such as Physical Security and Stockpile Management (PSSM),

arms marking and the use of the RECSA Small Arms Tracing Software (RSTS). This capacity-building ensures that our front-line officers are equipped with skills and knowledge to manage national arsenals and combat illicit trafficking effectively.

### **Guiding Policy and Harmonising Laws**

Recognizing that effective control requires robust legal frameworks, RECSA has developed essential tools for policymakers and practitioners. These include Best Practice Guidelines on SALW control, a Model Law for legal harmonization, a Regional Action Plan on Weapons and Ammunition Management in Disarmament, Demobilisation and Reintegration context. RECSA has also supported all 15 member states namely; Burundi, Central African Republic, Congo,

Democratic Republic of Congo, Djibouti, Eritrea, Ethiopia, Kenya, Rwanda, Seychelles, Somalia, South Sudan, Sudan, Uganda and Tanzania, in establishing National Focal Points, hence creating a cohesive regional strategy against a transnational threat.

### **The Unwavering Challenge and the Path Forward**

Despite this progress, the challenge remains potent. Persistent conflicts, political instability, climate change and the lucrative nature of the illicit arms trade continue to fuel the demand for and circulation of SALW. These weapons undermine public safety, escalate communal violence and threaten the very foundation of sustainable development.

The lesson from two decades of action is clear: no single nation can tackle this scourge alone. The road ahead demands even deeper collaboration. RECSA remains committed to this mission, aligning its work with international goals like the UN Sustainable Development Goals, particularly SDG 16 on peace and justice, and the African Union's "Silencing the Guns by 2030" initiative.

As we commemorate RECSA@20, we extend our deepest gratitude to the Kenya Police Service and all our partners for their steadfast collaboration. The journey continues. By cooperating to disarm, we reaffirm our shared commitment to building a safer, more secure and prosperous region for all.

*For more information, visit: [www.recsasec.org](http://www.recsasec.org)*



*Hon. Kipchumba Murkomen, EGH CS Interior & National Administration (Kenya), handing over RECSA Council of Ministers chairmanship to Hon. Dr. Vincent Biruta, Minister of Interior (Rwanda).*



*The IG receives the NPS flag from the President after being sworn into the office.*

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# MESSAGE FROM THE INSPECTOR GENERAL



Mr. Douglas Kanja Kirocho, MGH, CBS, OGW  
**Inspector General**  
**National Police Service**

**A**s we conclude one year since I took over as the Inspector General of the National Police Service, a period marked by significant achievements and milestones, I am pleased to highlight the remarkable progress made towards transforming the National Police Service, a testament to our unwavering commitment to serve and protect.

In pursuit of our vision to become a professional, efficient, and responsive Police Service, delivering effective, people-centric, and accountable policing for a safe and prosperous society, we have adopted multiple strategic interventions to reduce crime rates, ensure public safety, and build trust, all of which are essential for creating a stable environment conducive to investment, trade, and tourism.

First, to maintain peace and security, the Service has adopted a multi-faceted approach that leverages community involvement, technology, and proactive measures. These include capacity building, a multi-agency approach to security, strengthening the National Integrated Security Surveillance System, equipping the National Police Forensic Laboratory, and enhancing the Police Modernisation Programme.

Other innovative crime management strategies include crime mapping and information analysis. Moving forward, the Service will employ robust cyber security measures, monitor cybercrime activities, and stay abreast of emerging technologies. When implemented collaboratively, these strategies will significantly

contribute to further reductions in crime and improve public safety.

The Service has adopted a comprehensive approach to improve efficiency in preventing and combating corruption, including swift, firm, and fair handling of misconduct complaints particularly those implicating Police officers in corrupt practices.

Furthermore, to enhance oversight and reporting, the Service has leveraged technology by introducing Toll-free hotlines (112, 999, 911) for corruption reporting, the IAU's Anonymous Reporting System (ARIS), and #FichuaKwaDCI (0800 722 203) for confidential tips.

To strengthen anti-corruption efforts, the NPS has partnered with the Ethics and Anti-Corruption Commission (EACC) to conduct a comprehensive review of our systems, policies, and procedures. This initiative aims to identify and eliminate vulnerabilities that enable corrupt practices, ensuring greater integrity across our operations.

Additionally, the Service has embarked on digitising all public services, including complaint filing, fine processing, and other citizen-facing interactions. This automation will minimise opportunities for bribery and enhance transparency.

Further underscoring our dedication to efficient and constitutionally compliant service delivery, the National Police Service signed Performance Contracts for the 2024/2025 Financial Year. This marks a critical step in aligning our objectives with national priorities.

Recognising that transformation demands collective effort, we continue to strengthen partnerships with national, regional, and international stakeholders to fulfil our expansive mandate.

I extend my deepest appreciation to H.E. Dr. William Samoei Ruto, CGH, President of the Republic of Kenya and Commander-in-Chief of the Defence Forces, for his steadfast support of the National Police Service.

Additionally, I thank the Cabinet Secretary for the Ministry of Interior and National Administration, Hon. Onesimus Kipchumba Murkomen, and indeed the entire government for the immense support towards realization of our mandate.

As the Inspector General of the National Police Service, I remain resolute in prioritising officer welfare, particularly for personnel with disabilities. Through partnerships with organisations like the Kenya Reinsurance Corporation, we are providing assistive devices to enhance mobility, independence, and inclusivity, empowering these officers to contribute fully to national development.

The National Police Service is committed to providing the highest quality of service and maintaining public trust through professionalism, accountability, and community engagement. We are dedicated to upholding the law, protecting lives and property, and promoting a safe and secure environment for all Kenyans, residents, visitors, and their property.

Finally, I commend every member of the National Police Service for your dedication and sacrifice. Together, we will persist in modernising our operations through digitisation and automation, transforming police stations and other service areas into centres of excellence.

# MESSAGE FROM THE SPOKESPERSON



Mr. Muchiri M. Nyaga, AIG  
Director Corporate Communication

Communication is more than just the exchange of information. It is the lifeline that connects our vision as the National Police Service to the people who we serve.

For the Directorate of Corporate Communication, it is not only a responsibility but also a privilege to be entrusted with the noble role of ensuring that every engagement contributes to stronger connections, enhancing trust.

Recognizing the importance of meaningful engagement the Directorate has over the past year continued to play a pivotal role in reinforcing trust between the Service and the public through deliberate, strategic communication efforts that are responsive to the needs and interests of diverse audiences.

We have taken on a more proactive media strategy, which has improved response during critical incidents, ensuring that accurate and timely information reaches the public when it is needed most. This approach has not only reduced misinformation but also reinforced public confidence in the Service's ability to act swiftly and transparently.

This commitment has also translated into significant growth across the Service's social media platforms, with a substantial rise in follower numbers and engagement levels most notably on Facebook and X and expansion

into new digital platforms such as TikTok.

These gains are a direct result of sustained efforts to share timely updates, highlight security initiatives, operational successes and, showcase the measures and dedication that go into upholding national security.

As we celebrate our achievements, we share with you the significant milestones achieved so far, not just for the Directorate but for the entire Service. Indeed, they are a reflection of the tireless dedication of men and women in uniform across the country who continue to serve with discipline, sacrifice, and a shared commitment to safeguarding our nation.

Moving forward, the Directorate will remain steadfast in its mission to strengthen the bond between the Service and the public, recognizing that trust and transparency are the cornerstones of effective policing.

Building on the progress made, the Directorate is committed to deepening its efforts by embracing emerging technologies, diversifying communication channels, and developing strategies that are responsive to the evolving needs of our audiences. We will continue to enhance community engagement, and refine our communication approaches to ensure our reach serves as a powerful instrument for safeguarding national security and fostering lasting partnerships with the communities we are privileged to serve.

# NPS COMMAND STRUCTURE



Mr. Douglas Kanja Kirocho, MGH, CBS, OGW  
**Inspector General**  
National Police Service



Mr. Eliud K. Lagat, CBS, OGW, HSC, SS, ndc (K)  
**Deputy Inspector General**  
Kenya Police Service

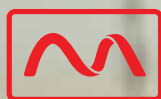


Mr. Gilbert Masengeli, CBS, OGW, HSC, SS  
**Deputy Inspector General**  
Administration Police Service



Mr. Mohamed I. Amin, CBS, OGW, ndc (K)  
**Director**  
Directorate of Criminal Investigations





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# INSTITUTIONAL CAPACITY ENHANCEMENT

Security is crucial for socio-economic development, as envisaged in the Constitution, Vision 2030, and the Bottom-up Economic Transformation Agenda (BETA). To achieve this targeted growth, the National Police Service (NPS) has diligently executed its mandate to promote public safety and maintain law and order. This has created a secure environment that provides an incentive for attracting domestic and foreign investment, thereby

stimulating the nation's economic growth.

In pursuit of its vision, mission, and strategic objectives - and in line with its transformation agenda, the Service has adopted various strategies. These include strengthening its operational and institutional capacity to enhance and optimise the delivery of effective, people-centric, and accountable policing services for a safe and prosperous society.

## Personnel

In pursuit of its vision for a professional, efficient, and responsive Police Service that earns public's confidence, respect, and trust, the NPS has been conducting recruitment drives for various cadres of expert and talented personnel. In 2024, 205 National Police Reservists joined the Service to augment efforts in combating critical security threats, particularly banditry and cattle rustling, in various regions of Kenya.

The NPS will continue to recruit officers to enhance service delivery. Plans are underway to recruit approximately 10,000 new police constables. This initiative will bolster officer numbers and strengthen human resource capacity to better address the nation's evolving safety and security needs.

## Housing

The National Police Service (NPS) faces an acute shortage of decent housing for its uniformed officers. Past efforts to address this inadequacy have included leasing properties and providing housing allowances. However, both of these



Inspector General (IG) of the National Police Service (NPS), Mr. Douglas Kanja at the opening of the new Garsen Police building in Tana Delta Sub-County, Tana River County on 8<sup>th</sup> May, 2025





*The Inspector General of the National Police Service, Mr. Douglas Kanja opening the newly built Mbaraki Police Station Office block in Mvita Constituency, Mombasa City.*

solutions present a significant challenge to police command and control, as officers are often housed far from their stations.

Current initiatives include the provision to construct police houses through the Government's Affordable Housing Programme and facilitating access to the Civil Servants Housing Mortgage Scheme, which offers a 5% interest rate. Nonetheless, ensuring adequate and suitable housing for officers remains crucial for their welfare and operational effectiveness.

The recent launch of the Strategic Framework for Implementation of Reforms for the National Police Service is designed to address this critical issue comprehensively.



*Inspector General of Police, Mr. Douglas Kanja on 3<sup>rd</sup> June 2025, joined His Excellency the President Dr. William Samoei Ruto, for the official opening and handover of the Central Bank of Kenya (CBK) Police Housing Complex in Industrial Area, Nairobi.*



*CBK Police Housing complex in Nairobi's Industrial Area*





**F**inancial independence is a dream that many people aspire to achieve. However, it can be challenging to attain this goal. Developing a savings culture can be a crucial step towards achieving financial independence. The good news is, saving money doesn't have to be boring. In fact, it can be an exciting and rewarding experience that enables them to take control of their finances and work towards their long-term goals.

If you are struggling, you might feel like financial independence is an impossible goal. But the truth is, financial independence is not necessarily about earning a lot of money; it's about developing good financial habits, such as saving money and living within your means. And this is where developing a savings culture comes in.

Creating a budget is a vital step in developing a savings culture. A budget helps you to identify where your money is going and identify areas where you can cut back on expenses and save more. By making a budget that includes your income and all your expenses, such as bills, food, transportation, and entertainment, you can gain a better understanding of your spending patterns and

make necessary adjustments.

Another way to develop a savings culture is to automate your savings. By setting up standing orders or scheduled transfers to your savings account each month, you can save consistently without even thinking about it. This approach allows you to make savings a priority, and you won't have to worry about forgetting to save or falling behind on your savings goals.

Cutting back on unnecessary expenses is another crucial step in developing a savings culture. By examining your spending habits, you can identify areas where you can cut back on expenses and redirect the money saved towards your savings goal.

Tracking your progress is also essential in developing a savings culture. Keeping track of how much you're saving each month and celebrating when you reach milestones will help you stay motivated and committed to your savings goal. You can use a savings tracker or a budgeting app to monitor your progress and adjust your savings plan accordingly.

Financial institutions have developed products that align with their customers' needs and lifestyles, making it even easier

to develop a savings culture. Take Equity Bank's saving products, for instance which can be accessed on Equity's website: Save / Invest | Equity Bank Kenya. It's available digitally on both the Equity Mobile App and Equity online, and it allows you to set up standing order that will help you reach your savings goals without even thinking about it.

For instance, if you are saving up for a down payment, you can simply use your Equity Mobile App or Equity Online to set up standing orders to your savings account each month, starting small and gradually increasing the amount as you become more comfortable with saving. Before you know it, you'll have a significant amount of money saved for your down payment, and you didn't even have to think about it!

In addition to helping you save for your life goals, Equity's saving products offer competitive interest rates, meaning that your money will grow over time, helping you reach your savings goals even faster. Developing a savings culture is a crucial step towards achieving financial independence, and with the right tools and mindset, it can be an exciting and rewarding experience for people.

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# NPS CAPABILITY ON SEA, LAND & IN THE AIR



*OCEAN: Kenya Coast Guard vessel in the Indian Ocean*

As the national security organ charged with Kenya's internal security, the National Police Service (NPS) is mandated to promote public safety and maintain law and order. This enormous mandate has necessitated the revitalisation of the Police Equipment Modernisation Programme to increase assets and supply Personal Protective Equipment (PPE) for officers confronting banditry, terrorism, and organised crime.

Part of this modernisation includes the acquisition of drones, Armoured Personnel Carriers (APCs), Mine-Resistant Ambush Protected (MRAP) vehicles, motorcycles, and other utility vehicles. This investment has significantly improved police mobility in daily operations, reduced operational costs, and ensured optimal service delivery.



*ARMOURED: Armoured Personnel Carriers for use in Police operations*

As stipulated in the NPS Standing Orders, the NPS Air Wing is responsible for facilitating all forms of security-related aerial operations for government agencies. Its mandate includes:

- **Surveillance & Reconnaissance:** Conducting aerial observation, patrols, photography, surveys, and reconnaissance.
- **Logistical Support:** Dropping supplies and security equipment to personnel in the field.
- **Search and Rescue (SAR):** Leading and supporting search and rescue missions.
- **VIP Protection:** Ensuring the protection and security of Very Important Persons (VIPs) from the air.
- **Emergency Response:** Managing casualty evacuation (casevac) and supporting crowd control and dispersal efforts.



*AVIATION: Five-year-old Mutuku Kioko is rescued from flood waters by a team from NPS Airwing at Nduati in Yatta, Machakos County in 2024.*

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# LAUNCH OF THE NPS STRATEGIC PLAN 2023-2027



*His Excellency the President Dr. William Samoei Ruto (C), joined by Inspector General Mr. Douglas Kanja and The Prime Cabinet Secretary, Mr. Musalia Mudavadi and other officials during the launch of the Strategic Plan.*

On 13<sup>th</sup> December 2024, His Excellency Hon. William Samoei Ruto, PhD, CGH, President of the Republic of Kenya and Commander-in-Chief of the Defence Forces, launched the National Police Service (NPS) Strategic Plan 2023-2027 at the Kenya School of Government, Lower Kabete.

As the third such plan, following the inaugural 2013-2017 plan, this new strategy aims to build upon the progress achieved in the 2018–2022 plan. It serves as a vital instrument for fulfilling the Service's core objectives.

The plan aligns the NPS mission with its vision of becoming a professional and efficient security agency. In this respect, it articulates and embraces the spirit of Article 244 of the Constitution of Kenya, which establishes the NPS as a professional, disciplined, transparent, and accountable service.

Furthermore, the plan enhances the Service's capacity to deliver accountable, effective, efficient, and responsive policing in a rapidly changing environment. It reaffirms the NPS's commitment to the progressive and sustained reforms initiated after 2007, striving to meet constitutional ideals and align with global best practices in policing. Consequently, this plan advances efforts to reduce crime and victimisation, provide quality and accountable services, and ensure the efficient and prudent management of police resources.

The strategic plan also focuses on a comprehensive examination of NPS policies, Standard Operating Procedures (SOPs), systems, services, and staffing, creating a framework for the effective achievement of its mission. It endeavours to enable the NPS to invest its resources efficiently, forge stronger partnerships, enhance its

ability to address complex policing challenges, and design services that are responsive to public needs. The plan outlines specific strategies to strengthen the rule of law, improve crime investigation systems, expand criminal analysis functions, and increase police presence and response in volatile and insecure areas.

Additionally, it provides a framework for strengthening mechanisms to protect children and vulnerable groups and for respecting, protecting, and promoting human rights and fundamental freedoms. The plan also delineates robust NPS mechanisms for efficient and secure information sharing.



*The IG presenting a copy of the Strategic Plan to the President.*





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# NPS ETHOS





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# NPS MILESTONES AND STRATEGIC GOALS

## 1. Technological Advancement and Digital Transformation

- a) **Emergency Response:** The Integrated Command, Control, and Communication (IC3) Centre handled over six million emergency calls via the 999/911/112 unified number, ensuring the timely deployment of resources.
- b) **Real-Time Operations:** The Dispatching Centre and Critical Incident Management Suite enhanced the monitoring of public spaces, traffic, major events, and security incidents through integrated CCTV and video wall technology.
- c) **Digitalisation:** Successfully deployed the Digital Occurrence Book (OB) in pilot stations (Central and Nyali), hosted a secure NPS mail server, improved website functionality,

and onboarded the e-Citizen police service platform.

- d) **Infrastructure & Innovation:** Operationalised the Network Operations Centre to provide 24/7 ICT support, facilitated improved internet connectivity and online banking services, and won four awards for ICT innovation at the Mombasa International Trade Fair.

## 2. Human Resource and Personnel Development

- a) **Promotions & Career Growth:** Over 5,900 officers appeared before promotion boards across all ranks, reinforcing the principle of merit-based advancement.
- b) **Structural Reforms:** Conducted a comprehensive review of the Service establishment to align staffing with

emerging security needs.

- c) **International Engagements:** Deployed officers to global peace support missions, including ATMIS, UNSOM, UNISFA, UNOAU, INTERPOL, and the mission in Haiti.
- d) **Welfare & Inclusivity:** Held the Sixth Annual Commemorative Service for fallen officers; expanded group life and medical cover; and promoted inclusivity by integrating officers with disabilities through enhanced accessibility measures and leadership opportunities.

## 3. Training, Research, and Capacity Building

- a) **Strategic Partnerships:** Delivered international exchange programmes, with 89 officers receiving training in India and China. Forged training collaborations with the UNODC and INL. Provided sign language training for 15 officers.
- b) **Curriculum Reform:** Conducted an ongoing review of the NPS training curriculum and expanded the e-learning platform.
- c) **Capacity Enhancement:** Trained over 350 Officers Commanding Stations (OCSs) in leadership and service excellence. Provided specialised training on INTERPOL systems for 20 officers. Implemented the Police Track & Field Championships to promote officer wellness and talent.

## 4. Institutional Reforms and Modernization

- a) **Operational Preparedness:** Approximately 52% of modernisation initiatives have now been implemented. These include the rollout of ICT infrastructure, the automation of records, and the operationalisation of Level IV Police Hospitals at Mbagathi and Kanyonyo.
- b) **Leadership & Accountability:** Key steps include the review of the Service Charter and organisational structure (organogram), the



operationalisation of the Reform Unit, and the establishment of compliance mechanisms for IPOA and Sixth Schedule provisions.

- c) **Policy Development:** Progress continues on the ongoing reviews of the NPS, NPSC, and IPOA Acts. Additional work includes the drafting of the NPS Anti-Corruption Strategy and updates to the Service Standing Orders.
- d) **Human Resource Management:** A draft HR Manual has been developed, Career Progression Guidelines have been reviewed, and disciplinary procedures have been strengthened.
- e) **Service Delivery Excellence:** A roadmap to transform police stations into centres of excellence has been rolled out, with pilot stations already identified.

## 5. Development, Administration, and Planning

- a) **Modernisation Coordination:** Oversaw the rollout of digital OB, the expansion of the CCTV network, and the programme of police station upgrades.
- b) **Healthcare:** Successfully operationalised the NPSH Mbagathi Hospital to improve the wellbeing of officers and their families. Designs for additional healthcare infrastructure have been completed.
- c) **Land and Housing:** The land titling committee secured the legal ownership of multiple police lands. Furthermore, an affordable housing project is underway, with 542 units at Kilimani Police Station currently 30% complete.
- d) **Mobility Enhancement:** Continued the acquisition of vehicles under Phase VII of the Government Leasing Programme to enhance overall police mobility.

## 6. Corporate Communication

- a) **Verification of official social media accounts:** Securing the blue verification checkmark on the NPS Facebook page, confirming its authenticity.
- b) **Upgrade of X (Twitter) presence:**



*Directorate of Criminal Investigations Headquarters, Mazingira House.*

- Subscription to X Premium to access a higher character limit for posts, allowing for more detailed communications directly on the platform.
- c) **Procurement of modern equipment:** Acquisition of new, modern cameras, including a dedicated video camera.
- d) **Enhanced live-streaming capability:** Purchase of a YoloBox device to facilitate professional-quality Facebook Live streams.
- e) **Growth in social media following:** A significant increase in the number of followers across NPS social media pages, notably on Facebook and X.
- f) **Increased social media engagement:** A marked rise in user interactions, including likes, shares, and comments on our content.
- g) **Improved crisis communications:** A reduction in response time for addressing issues via the media during critical incidents.
- h) **Boost in digital traffic:** An increase in visits to the official NPS website and higher viewership of published video content.
- i) **Strengthened community relations:** Improved engagement and outreach within the community.
- j) **Enhanced message penetration:** An increase in the percentage of our key messages being reflected accurately in top-tier media coverage of the NPS.

- k) **Proactive media strategy:** A rise in news stories initiated by the NPS, demonstrating a more proactive approach to media engagement.
- l) **Expansion to new platforms:** The creation and acquisition of an official NPS TikTok account to reach a broader audience.

## Strategic Goals

This NPS 2023-2027 Strategic Plan sets eight (8) strategic goals to be realized during this plan period as follows:

- i. Improved infrastructure and facilities to support NPS operations and public needs
- ii. Improved NPS staff welfare, motivation and productivity
- iii. Increased technology integration and ICT adoption in NPS operations
- iv. Increased efficiency and expanded reach of the police in service delivery
- v. Strengthened NPS operational policies and public engagement frameworks
- vi. Improved police professionalism and accountability
- vii. Enhanced NPS budget financing and resourcing
- viii. Strengthened and Integrated systems for staff performance management, monitoring and appraisals



## NATIONAL POLICE SERVICE SERVICE STANDARDS

These Service standards timelines may be adjusted to suit circumstances on the ground. In an emergency, call Police Hotlines: **999/112/911** for assistance.

SERVICES WE PROVIDE	CHARGES IF ANY	TIMELINES
Provision of assistance to the public when in need	Free	Immediate/as appropriate
Maintenance of law and order	Free	24/7
Preservation of peace	Free	24/7
Protection of life and property	Free	24/7
Commencement of investigations of crime	Free	Immediate/as appropriate
Apprehension of offenders	Free	24/7
Enforcement of all laws and regulations with which the Service is charged with	Free	24/7
Visiting a scene of crime	Free	Immediate/within 2 hours
Provision of escort/outrider services when requested and justified	Prescribed Fee by the Government	Immediate/as appropriate
Response to distress calls or emergency	Free	Immediate
Filling of P3 Form and Police Abstract	Free	Immediate
Production before Court of suspect held in police custody	Free	Within 24 hours or before the end of the next court day
Attending and resolving traffic accidents/incidents	Free	Immediate
Investigation of cyber related crimes	Free	Immediate/as appropriate
Issuance of Police Clearance Certificate	Prescribed Fee by the Government	7 to 14 Working Days
Investigation of matters relating to land	Free	Immediate/as appropriate
Investigation of environment crimes	Free	Immediate/as appropriate
Investigation of general public complains	Free	Immediate/as appropriate
Customer service feedback and complaints	Free	Immediate/as appropriate
Receive and investigate complaints against police officer	Free	Immediate/as appropriate
Provision of stock theft prevention services	Free	Immediate/as appropriate

### National Police Service

Jogoo House “A” Taifa Road, P.O.Box 44249 - 00100, Nairobi, Kenya  
Telephone: + 254 020 2221969 Email:nps@nationalpolice.go.ke

Web: [www.nationalpolice.go.ke](http://www.nationalpolice.go.ke) Twitter:@NPSOfficial\_KE Facebook:@nationalpoliceke Hotline: 999/112/911





## NATIONAL POLICE SERVICE

### CUSTOMER SERVICE CHARTER

We are responsible for public safety and security, protective and border security, and criminal investigations. We also perform other functions as required by the law. Our customers are members of the public, foreign visitors, members of the Service and organizations that seek our services.

### OUR POLICING COMMITMENTS

#### How we will treat you as a person

We will treat you fairly and make sure you can use our services at a time that is reasonably suitable for you. When we speak to you, we will always give you an opportunity to discuss your concerns. Your community Policing Committee will regularly consult you and your local community. We will update you on problems affecting your area that you have told us about and what we are doing to solve them.

#### How we will provide professional service

If you phone 999/112/911, we will try to answer your call immediately. We will let you know when we expect to arrive at the scene of the emergency. We will refer you to your Community Policing Committee and Area Police Officer to work with you to make your community safer. We will make sure that police officers patrol regularly in your community area.

#### How we will protect you

We will keep you informed about serious crime, public safety and security matters that affect your area. If appropriate we will organize a meeting with you and your community to discuss these matters.

#### Feedback on our performance

We welcome feedback on the performance of our police officers and members of the Service. We will ask you for your opinion on the services we provide. If, for any reason, you are dissatisfied with our service, you have the right to make a formal complaint to the Police Station, we will talk to you and try to agree with you on what we can do to sort out the problem.

#### Complaints against police misconduct

If you are aggrieved by the conduct of a police officer, you have the right to make a complaint with the Police Station in which the officer you want to complain against is stationed. If, for any reason, you don't want to make your complaint at that Police Station, you can still make your complaint with the internal Affairs Unit or any other lawful organ with the mandate to hear and determine complaints.

#### NATIONAL POLICE SERVICE

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999/112/911

# ONE YEAR LATER, REFLECTION ON THE KENYAN-LED MSS MISSION IN HAITI



*Kenyan troops deployed to serve at the MSS Mission in Haiti, stationed at Haiti's Police Academy stand watch during the Haiti National Police recruitment exercise held on September 26, 2025.*

Through the tireless efforts of NPS troops and our collaboration with the Haitian National Police, there has been a significant reduction in violent gang attacks ...

“This commemoration not only marks a period, but it is a reflection of a year of dedicated effort, unwavering commitment, and tangible progress by MSS personnel, Haitian leadership, the Haitian National Police (HNP), Haitian People, partners of goodwill and the international community towards a peaceful Haiti.” These were the remarks by the MSS Force Commander, Mr. Godfrey Otunge S/ AIG, on June 26, 2025, as the MSS fraternity commemorated its first anniversary since MSS troops landed in Haiti.

During this period, the Kenyan-led troops have remained guided by the Mission mandate to collaborate with the Haitian Police to combat gangs. Capacity building of the HNP ensures unhindered access for humanitarian aid by facilitating access to goods and services, protection of key critical infrastructure, and the optimal goal of creating a conducive environment necessary for holding free and fair elections.

No doubt, MSS has not only stood out as a beacon of hope for Haiti but also as a testament to the power of international cooperation, having brought together troops from diverse background the Police Contributing Countries led by Kenya include; Belize, Bahamas, El Salvador, Guatemala, Jamaica who have heeded the call of duty and dedicating themselves to service to humanity and standing with the people of Haiti to restore law and order.

Through the tireless efforts of NPS troops and our collaboration with the Haitian National Police, there has been a significant reduction in violent gang attacks, sustained government operations, and maintenance of the rule of law by the Haitian National Authorities. The troops have thwarted plans by gang groupings to undermine the current government in place, including efforts to cause instability during any transition to a Transitional Presidential Council.

The National Police Service has indeed done a commendable role as it represents Kenya



being the lead nation. The mission, which is a unique model unlike other peacekeeping operations, was crafted and best suited to deal with the gang menace in Haiti. The Mission is also the first security mission that is police-led.

It is worth noting that the Kenyan-led Mission has recorded tremendous successes, which have resulted in a gradual return to normalcy in various parts of Port-au-Prince, the Haitian Capital. The NPS troops with the Haitian counterparts continue to conduct synchronized day and night patrols across the Capital.

Additionally, Haiti's critical infrastructure, including its main airport, communication installations and the Port, has witnessed the return of operations. In supporting the HNP, the officers have secured various PNH facilities, such as The Inspector General of Haitian National Police (IGPNH) building and the Police Training Academy, which had been taken over by the gangs have been reclaimed.

The Forward Operating Bases (FOBs) that the MSS mission has established in IGPNH, Police Academy, Pont Sonde, Petite Revierre in Artibonite Department have significantly enhanced security. These FOBs have served as vital hubs for intelligence gathering, rapid response to threats, and protection of critical infrastructure.

Despite the gains and successes, the security mission has faced obstacles and regrettable loss of personnel. Their dedication, professionalism and unwavering commitment to a peaceful Haiti have been truly inspiring. We will always

remember with profound sadness the heroism of our late officers who made the ultimate sacrifice in the pursuit of peace. Their courage and dedication will forever be etched in our hearts.

The challenges that the Mission has faced are being addressed to enable the Mission to achieve its objective in intended time. Efforts are being made by various partners of the mission to address challenges which include: funding, personnel, as well as other logistical issues.

Adherence to human rights is a legal and moral obligation, essential for maintaining international peace and security. The establishment of a Human Rights Monitoring mechanism through the MSS Complaint Reporting Mechanism initiative has amplified the uniqueness of the MSS Mission, thanks to the concerted efforts from MSS personnel, partners and civil rights organizations, no single case of sexual exploitation and abuse and human rights violations by MSS Personnel has been reported, this indeed reaffirming the commitment to fulfilling MSS mandate and according respect to the Haitian people.

We commend all the police officers serving under MSS for their continued professionalism, discipline, hard work and sacrifice that they have exhibited so far, as well as give gratitude to the Haitian Authorities, the HNP, the Haitian people, members of the press, together with all local and international partners for their invaluable support to the MSS.



*A Kenyan police officer serving at the Multinational Security Support Mission in Haiti hands out water to junior athletes during the “Marathon for Peace” held on September 20, 2025 in Delmas, Port au Prince..*



# MILESTONE IN THE SKIES

## *NPS Airwing Now a Certified Maintenance Organization*

The National Police Service (NPS) Airwing has achieved a historic milestone, officially attaining certification as an Approved Aircraft Maintenance Organization (AMO) by the Kenya Civil Aviation Authority (KCAA). Celebrated on April 24<sup>th</sup>, 2025, following formal accreditation on April 9<sup>th</sup>, this achievement marks a turning point for the unit and symbolizes a renewed commitment to safety, professionalism, and operational excellence. With this certification, Airwing has been authorized to independently conduct aircraft maintenance, repairs, and inspections in full compliance with the stringent regulations set by KCAA. The accreditation affirms Airwing's technical competence and aligns with the Service's ongoing reform agenda, particularly transforming police units into modern, self-reliant institutions capable of delivering world-class Service.

Speaking during the celebration on behalf of the Inspector General of Police, Mr. Douglas Kanja, the Deputy Inspector General of the Kenya Police Service, Mr. Eliud Lagat, commended Airwing for this remarkable accomplishment. He highlighted the impact the certification will have on the unit's operations, noting that it will significantly reduce aircraft downtime and enhance the fleet's readiness for national security and public safety operations. Lagat emphasized that the move reflects a strong commitment to safety and efficiency, further strengthening the NPS's capacity to respond to emergencies swiftly. He also noted that the certification will support technical personnel's development and continuous training, laying the groundwork for a highly skilled and self-sustaining workforce. The milestone, he added, is a clear step towards transforming NPS institutions into centers of excellence, in line with the Service's 2023–2027 Strategic Plan.

At the helm of this transformation is the Airwing's Commandant, Captain James Kabo, SAIG, who expressed pride in his team's resilience and dedication. He credited the success to the collaboration between officers, engineers, technicians, and support staff, describing the journey as one marked by discipline, focus, and unity. Captain Kabo reaffirmed Airwing's long-term vision of becoming a regional hub for aviation excellence, capable of meeting local and regional aviation support demands reliably and precisely. This certification, he noted, is not just a technical badge of honor but a bold statement of intent—one that sets the tone for a new era of innovation and accountability within the police aviation sector.

Since its establishment in 1949, the NPS Airwing has supported nationwide law enforcement and emergency response efforts. Its core functions include aerial surveillance, crime prevention, disaster response, and search and rescue missions. However, in recent years, the unit's effectiveness has been severely hampered by a shift in control and systemic challenges. In December 2020, an executive order transferred the Airwing's operations to the National Air Support Department (NASD) under the Ministry of Defence, citing alleged mismanagement and poor oversight. Aircraft availability sharply declined during this period, with multiple crashes and widespread unserviceability reported. Police aircraft were often unavailable for urgent operations, undermining the Service's capacity to respond to emergencies.



*DIG KPS Mr. Eliud Lagat, Airwing Commandant, Capt. James Kabo, SAIG, and Mr. Masaud Mwinyi, SAIG, cut a celebratory cake during the NPS Airwing AMO accreditation ceremony at Wilson, April 24<sup>th</sup>, 2025.*

The Airwing's return to police control followed recommendations made by the Justice (Rtd) David Maraga-led Taskforce on Police and Prison Reforms. The task force acknowledged past management challenges but emphasized that stripping the NPS of its aviation unit was not a sustainable solution. Instead, it recommended reestablishing internal systems supported by robust oversight, adequate funding, and adherence to KCAA regulations. The return of Airwing, coupled with the successful AMO certification, represents the implementation of those reforms—anchored in accountability, institutional capacity building, and renewed purpose.

Obtaining AMO certification from KCAA is rigorous and governed by the Civil Aviation (Approved Maintenance Organization) Regulations, 2018. It involves five comprehensive phases: pre-application, formal application, document evaluation, demonstration and inspection, and final certification. Through this process, Airwing proved its ability to meet the highest aviation safety and maintenance standards, demonstrating readiness in terms of infrastructure, personnel, systems, and compliance. As an AMO, the unit now holds a license to carry out scheduled maintenance and modifications on aircraft, engines, airframes, and aviation components, ensuring aircraft are safe and airworthy at all times.

This achievement demonstrates what we can accomplish when vision, leadership, and teamwork converge. With AMO status secured, the NPS Airwing is again positioned as a vital pillar in Kenya's security architecture—ready to rise to every challenge with renewed strength and confidence. The certification affirms the Airwing's growing role in national development and underscores the National Police Service's broader commitment to excellence, professionalism, and continuous improvement in service delivery. As the Airwing's helicopters and fixed-wing aircraft take flight, they now carry more than law enforcement personnel—they have the spirit of reform, resilience, and a clear mandate to protect and serve from the skies.



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contributions

Make Contributions and  
**top-up** their savings.

Follow up on a benefit  
claim

Pay for their Tenant Purchase  
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## IG KANJA HOSTS NATIONAL VOLLEYBALL CHAMPIONS – GENERAL SERVICE UNIT

On 15<sup>th</sup> July 2025, the Inspector General of Police, Mr. Douglas Kanja, hosted the Kenya Volleyball Federation (KVF) Men's National League champions – the General Service Unit (GSU) volleyball team at Jogoo House, Nairobi. The team presented their league trophies to the Inspector General, who was flanked by the Deputy Inspector General (Administration Police Service), Mr. Gilbert Masengeli.

Formed in 1987, the GSU Volleyball Team has consistently dominated the national volleyball scene. On 8<sup>th</sup> June 2025, they clinched the KVF Men's National League title after a commanding straight-sets victory over Kenya Ports Authority (KPA) at the Moi International Sports Centre, Kasarani Gymnasium.

The team's triumph continued on 13<sup>th</sup> July 2025, when they lifted the inaugural Kenya Cup for the 2024–2025 KVF season, marking a historic double win.

While congratulating the team, IG Kanja commended their hard work, discipline, and the pride they bring to the National Police Service (NPS). He urged the players to capitalise on their success by saving for the future and maintaining high standards of discipline for sustained excellence.

Reaffirming the NPS's commitment to supporting sports development, IG Kanja assured the team of continued backing as they prepare to represent Kenya on the continental stage.





# TOWARDS A CORRUPTION-FREE FUTURE

## *NPS Joins NCAJ for the Launch of the Anti-Corruption Strategic Guiding Framework for Kenya's Justice Sector*

Corruption has long been a pervasive vice that severely undermines the progress of the nation. It has made its way into every corner of our society with far-reaching consequences, including injustice, stifling economic growth, and eroding the public's trust in institutions.

To move our country forward, the need for change has never been more urgent. It is essential to implement structural reforms that promote transparency, accountability, and the rule of law. To set this transformative change in motion, the National Council on the Administration of Justice (NCAJ) on March 25<sup>th</sup>, 2025, launched the Anti-Corruption Strategic Guiding Framework for Kenya's Justice Sector.

The launch marked a significant milestone in the fight against corruption, bringing together key actors in the justice sector and renewing efforts towards a corruption-free Kenya. It is a culmination of consultative discussions made slightly over a year ago by the leaders of all arms of government, agreeing to individually develop policies, guidelines, and legislative proposals to speed up the fight against corruption, all channeled through the NCAJ.

The framework details long-term, short-term, and medium-term strategies to address corruption, enhance service delivery to the public, and harness public accountability.

The event was graced by Deputy Speaker Hon. Gladys Shollei, who attended on behalf of National Assembly Speaker Dr. Moses Wetangula. While delivering remarks on his behalf, she commended the NCAJ for living up to its mandate of facilitating holistic reforms within the justice system and ensuring a coordinated, efficient, effective, and consultative approach to the administration of justice.

Chief Justice and President of the Supreme Court of Kenya Hon. Martha

Koome termed the launch as the culmination of Kenya's resolve to confront and root out corruption from the justice sector. She emphasized that it is not just the end of the process, but an urgent call to action and the beginning of a bold new chapter in the collective quest for integrity, justice, and accountability.

Inspector General of the National Police Service Mr. Douglas Kanja, on his part, noted that the National Police Service plays a primary role in the fight against corruption through detection and investigation of corruption cases, financial crimes, and economic fraud. He acknowledged the critical role of collaboration among all actors in the justice sector in combating corruption.

He further highlighted that by joining forces, exchanging knowledge, accessing information, and bridging gaps in expertise and resources, evidence becomes more readily available, resulting in a greater impact and promoting both diversity and inclusivity.

The National Police Service has commenced the process of digitizing all its

services and aims to automate processes such as filing complaints, processing fines, and other public-facing services, to eliminate opportunities for bribery.

IG Kanja further outlined measures put in place by the Service to investigate issues of corruption and economic crimes, among them the establishment of several units under the Investigation Bureau of the Directorate of Criminal Investigations (DCI), such as the Economic and Commercial Crimes Unit, Insurance Fraud Investigations Unit, and SACCO Savings and Regulatory Authority Investigations Unit.

The auspicious event brought together state and non-state actors, members of the diplomatic corps, and development partners. Also attending the event were the Attorney General of the Republic of Kenya Hon. Dorcas Oduor, President of the Law Society of Kenya Ms. Faith Odhiambo, CEO of EACC Mr. Abdi Ahmed Mohamud, IPOA Chairperson Mr. Ahmed Issack Hassan, Director of Public Prosecutions and NCAJ Vice Chair Mr. Renson Ingonga, and PS Correctional Services Dr. Salome Beacco, among other senior officials.





## EMPOWERING KENYANS TO TRANSFORM THEIR LIVES



**We are friends of the National Police Service**



Platinum forest at  
APTC



Donation of uniforms  
to APTC volleyball team



Repainting of Wajir  
police station

**WEZESHA:** ■ Masomo ■ Miradi ■ Kilimo ■ Biashara

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*The Inspector General of Police Mr. Douglas Kanja, Chairperson of EACC Dr. David Oginde, Secretary/CEO EACC Mr. Abdi A. Mohamud.*

# STRENGTHENING POLICE REFORMS

**T**he Inspector General of Police, Mr. T Douglas Kanja, on 17<sup>th</sup> February 2025, convened a high-level conference with all Regional, Formation Commanders and a team from EACC at the National Police College Embakasi 'A' Campus. The meeting focused on reinforcing police reforms, enhancing transparency, and strengthening service delivery within the National Police Service (NPS). The partnership with the National Police Service (NPS) is pivotal for enhancing the integrity and efficiency of the force.

The examination entails an in-depth analysis of the systems, policies, procedures, and practices of an organisation with the goal of identifying and profiling corruption loopholes and making recommendations for sealing them. The objective of the Systems Examination will be to examine, identify, and profile areas in the systems, policies, procedures, and practices of the National Police Service that may be susceptible

to corruption; to assess compliance with policies, laws, regulations, and industry standards; to provide appropriate advice on how to address the identified weaknesses to eradicate corruption and enhance service delivery in NPS; and to offer support and guidance in the implementation of recommendations through facilitating the development of a Risk Mitigation Plan with specific strategies, activities, and programs. To accomplish this, the EACC team will study the existing policies, guidelines, procedures, and practices applied in the management and operations of the National Police Service; Analyse adherence to policies, guidelines, and procedures; Ascertain the effectiveness of implemented systems in enhancing integrity in operations in the National Police Service; Identify and profile areas of weaknesses, loopholes, and avenues for corruption; Prepare a report of findings and make recommendations on how to seal identified corruption loopholes;

and Provide support and guidance to NPS in the implementation of recommendations through facilitating the development of a Risk Mitigation Plan with specific strategies, activities, and programs.

This engagement is part of the government initiative launched on 10th February, 2025, to examine systems, policies, procedures, and practices aimed at improving policing standards across the country. During the conference, IG Kanja reiterated the importance of professionalising police services to meet public expectations. He commended the commanders for their efforts while emphasising that standards must be elevated to enhance efficiency and effectiveness across all services offered by the Service.

He clarified that EACC, as stakeholders, plays a pivotal role in line with Article 244(b) of the Constitution of Kenya. This article mandates the NPS to prevent corruption, promote transparency, and

uphold accountability. The Inspector General confirmed that the ongoing process aims to instigate reforms that will turn police stations into centres of excellence in service delivery. Systems reviews involve a review of systems, policies, procedures, and practices to identify any weaknesses that may allow corruption to occur.

In a bid to curb corruption and improve operational efficiency, the National Police Service has embarked on a series of reforms, including the automation of police services. He highlighted that digitising police processes will help eliminate loopholes that have historically enabled corruption and inefficiency. Additionally, training programs are being implemented to standardise and optimise service delivery across all police formations and regions. These capacity-building initiatives will ensure that officers are well-equipped with the necessary skills to handle emerging security challenges while maintaining professionalism and integrity in their work.

The National Police Service Commission (NPSC) CEO, Mr. Peter Leley, reaffirmed the commission's commitment to supporting the police reform agenda. He announced that the NPSC is in the process of reviewing and automating the recruitment framework aimed at eradicating corruption. He stated that integrity begins at the entry level, and the recruitment framework will ensure that only the best-qualified candidates join the service through a transparent process. Over the years, corruption in police hiring has been a significant concern, affecting the overall performance of the service. The framework will introduce rigorous checks to ensure fairness and accountability in the selection process of recruitment.

By prioritising transparency, accountability, and automation, NPS aims to rebuild public confidence in law enforcement. Kanja emphasised that the transformation of police stations into modern service centres is a crucial step toward fostering trust and cooperation between the police and the communities they serve.

The EACC commends the Inspector General for collaborating with the commission to support the fight against corruption and the promotion of ethics within the National Police Service. The



IG's engagement with senior police commanders reflects a broader vision to instil a culture of professionalism, integrity, and accountability within the police service. As these transformative reforms take shape, the ultimate goal remains clear: to build a modern, citizen-centric police service that upholds the rule of law and fosters public trust. With the ongoing collaboration between the NPS, EACC, and NPSC, these reforms are poised to set an efficient and effective policing framework.

The conference brought together top-ranking officials, including Deputy Inspector General of Kenya Police Service (DIG-KPS) Mr. Eliud Lagat, Deputy Inspector General of Administration, Police Service (DIG-APS) Mr. Gilbert Masengeli, senior EACC officials, and other senior representatives from the NPSC. Their participation underscored the significance of the reforms and the collective commitment to a professional, corruption-free police service.





# NATIONAL POLICE SERVICE INFORMATION MANAGEMENT SYSTEM



A technical team, led by the Principal Secretary of the State Department for ICT and the Digital Economy, Eng. John Tanui, on 22<sup>nd</sup> July 2025 delivered a comprehensive presentation to Inspector General of Police Mr. Douglas Kanja on the National Police Service Information Management System (NPSIMS) at the National Police Service Headquarters, Jogoo House.

The NPSIMS is an online system designed to provide a unified digital platform consolidating existing fragmented systems into a cohesive solution, enhance service delivery through citizen-centred access (via mobile apps, USSD, web, call centres, and social media), promote transparency and accountability through role-based access,

audit trails, and a digital chain of custody.

The Inspector General underscored the importance of digitising all police services. He noted that the automation of police services plays a key role in the NPS Strategic Plan (2023–2027) and would significantly contribute to transforming police stations and other service areas into centres of excellence.

Also in attendance were the Deputy Inspector General of the Administration Police Service, Mr Gilbert Masengeli; Secretary Administration/Accounting Officer (NPS), Ms Bernice Lemedeket; Principal Assistant to the IG, Mr Mathew Kutoh, SAIG, among other senior officers from the National Police Service and the Ministry of ICT.







## KENYA POLICE FC & KENYA POLICE BULLETS FC HOSTED AT STATE HOUSE

In a celebratory and congratulatory event, His Excellency Dr. William Ruto, President of the Republic of Kenya and Commander-in-Chief of the Defence Forces, hosted Kenya Police Football Club and Kenya Police Bullets FC for a breakfast meeting at State House, Nairobi, on 24<sup>th</sup> June 2025.

President Ruto lauded the teams for their selfless determination, zeal, and patriotism, noting that despite the demanding nature of police work, the officers continue to excel both in their duties and in sports.

He commended their achievements as a testament to discipline and resilience, applauding both teams for their outstanding performances.

The President also expressed appreciation for the

leadership behind the teams' success, including the Patron and Principal Secretary for the Ministry of Interior, Dr. Raymond Omollo; the Deputy Patron and Inspector General of Police, Mr. Douglas Kanja; and the Chairman and Commandant of the National Police College, Main Campus Kiganjo, Mr. Nyale Munga, SAIG.

Furthermore, he acknowledged the Board of Management, sponsors, and development partners for their unwavering support and called on the private sector to invest more in sports.

Reaffirming the government's commitment, President Ruto assured the teams of continued support in areas such as logistics, infrastructure, and talent development, urging them to maintain their impressive momentum.





# MENTAL HEALTH

Noam Shpancer, a renowned professor of psychology, once said that mental health is not a destination but a process. It is about how you drive, not where you're going.

In a profession where courage and sacrifice confront daily trauma, stress, and emotional strain, prioritising mental well-being has never been more crucial.

While all people are vulnerable to some level of mental illness, the vulnerability of police officers to mental illness is escalated by unique factors. For instance, Police Officers are constantly handling traumatic and disturbing scenes of crime and accidents that often leave them with long-term mental and psychological trauma.

Consequently, Police Officers worldwide tend to commit suicides more than the general public. On the same note, depression affects all people regardless of age or social status, but police Officers report higher levels of depression and post-traumatic stress disorder than the general population.

Relatedly, we are now seeing an increasing trend among the youth and children engaging in substance use and drug abuse, yet Officers have not been spared either despite being the law enforcers. From consumption of illicit brews to abuse of drugs i.e. bhang, heroin and other substances contributing significantly to mental illness and criminal behavior.

Unfortunately, most law enforcement officers shy away from seeking mental health assistance which delays possible interventions in their situations. Due to these realities and the prevalent challenges, mental health remains a pertinent issue in our country, and of particular concern to the National Police Service.

To deal with mental illness, the National Police Service has been undertaking deliberate measures by adopting a multi-pronged approach.

Under the visionary leadership of Inspector General Mr. Douglas Kanja, the NPS has adopted a bold, structured, and compassionate approach to mental health. In 2018, the foundation for a sustainable mental health support system was laid through the launch of the NPS Psychological Counselling Policy.

This policy led to the establishment of the Directorate of Chaplaincy, Counselling, and Psychosocial Support in 2020. Spearheaded by Dr. Vincent K. Makokha, AIG, -Kenya Police

Service, Mr. Julius Kangentu, SSP, – Administration Police Service), and Mr. Mwai Munene from DCI, the directorate has deployed psychologists, chaplains, counsellors, and imams nationwide, bringing essential services closer to officers and their families.

The NPS has actively forged partnerships with accredited health institutions to enhance access to critical mental healthcare, training, and rehabilitation services. Notably, a recent collaboration with Africa International University and the Disability Mainstreaming Foundation of Kenya saw the launch of a Psychosocial Support Training Programme, which equips officers with practical tools to address mental health challenges.

Further embracing innovation and leveraging technology, the NPS is working with partners to develop an AI-powered application aimed at improving access to psychological services, particularly for officers stationed in remote areas. Ongoing nationwide initiatives include mental health screenings, rehabilitation programmes, group therapy, and one-on-one counselling sessions.

The Service has instituted a structured Return-to-Work Strategy for officers recovering from physical injuries. Upon discharge, officers are immediately connected with nearby counsellors for trauma debriefing, psychological redress, and mental health assessments before resuming duty.

Support extends to bereaved families of officers who have died in the line of duty, providing grief counselling to help them navigate their loss. Additionally, officers exposed to traumatic incidents undergo routine counselling needs assessments to identify underlying issues such as depression, trauma, or Post-Traumatic Stress Disorder (PTSD).

Recognising the burden of vicarious trauma on senior commanders, the NPS has also implemented targeted counselling and awareness programmes to enhance their understanding and management of secondary trauma.

The Inspector General's progressive vision for transforming police services begins with mentally healthy officers. By confronting stigma, fostering resilience, and nurturing a supportive culture, the NPS is creating a safer, more compassionate service and society. After all, beneath every uniform lies a human being deserving of care.



# POLICING PARTNERSHIPS

Fostering and promoting relationships with the broader society is one of the key objects and functions of the National Police Service as provided for in the constitution, hence in pursuit of this function, the Service rolled out a robust strategy for collaboration and partnership with communities as well as with strategic national and international partners to build a strong, professional and quality police service in Kenya.

## Local Partnerships in Policing

Recognizing that collective efforts are essential in maintaining peace and security, NPS has been building alliances with all stakeholders including communities, Private Sector Development Partners, Academic Institutions and Non-Governmental Organizations. This participation ensures that all members of society have a voice and role in shaping and implementing effective policing strategies, promoting transparency, accountability, and trust between the police and the public.

## Regional and International Partnerships in Policing

In the last one year the NPS continued to enhance its collaboration with Regional and International Law Enforcement Agencies and development partners, through existing security architectures including the UN, Eastern Africa Police Chiefs Cooperation Organization (EAPCCO), International Criminal Police Organization (INTERPOL), UN Police (UNPOL), UNODC, German Cooperation (GIZ), East Africa Community, and African Union Mechanism for Police Cooperation (AFRIPOL).

In discharging his continental mandate as the President of AFRIPOL General Assembly, the Inspector General, National Police

Service Mr. Douglas Kanja, MGH, CBS, OGW presided over the AFRIPOL 12th Steering Committee Meeting held in Tunis, Tunisia. The meeting brought together Chiefs of Police from AU Member States, Chairs of Regional Police Chiefs Cooperation (CAPCCO, WAPCCO, SAPCCO, NARC), AU representatives and AFRIPOL Secretariat. AFRIPOL is a technical institution of the African Union has a mandate to strengthen cooperation between the police agencies of AU member states in the prevention and fight against organized transnational crime, terrorism, and Cybercrime.

The Inspector General of Police held several bilateral talks including a meeting with the United Nations Office on Drugs and Crime (UNODC) Regional Representative for Eastern Africa, Ms. Ashita Mittal and deliberated on areas of partnership in light of the ongoing implementation of Maraga Taskforce Police reforms. UNODC is currently supporting NPS in modernization of the National Police College Kiganjo Main Campus through a project dubbed, “Kiganjo Project”, aimed at transforming the physical infrastructure and enhancing technical capacity of the college and is also supporting a mentorship program dubbed Empowering Every Badge aimed at increasing participation of girls and women in police

Furthermore, the Inspector General (IG) of the National Police Service (NPS), Mr. Douglas Kanja, on 6 June, 2025 presided over the signing of a Letter of Agreement between the United Nations Development Programme (UNDP) and the NPS at the Service Headquarters, Jogoo House.

As the United Nations’ lead agency for international development, the UNDP focuses on eradicating poverty, achieving sustainable economic growth, and improving human development. Its partnership with the NPS marks a significant step towards modernising and professionalising policing in Kenya.



**HAITI:** His Excellency the President Dr. William Samoei Ruto in Haiti greeting a Kenyan Police Commander.



**PARTNERSHIP WITH ACADEMIC INSTITUTIONS:** L-R: DIG-KPS Mr. Eliud Lagat, Chairperson NPSC, Mr. Eliud Kinuthia, VC-AIU Rev. Dr. Nelson Makanda, IG-NPS Mr. Douglas Kanja, Deputy National Security Advisor/former IG-Mr. Joseph Boynet, DCI Director Mr. Mohammed Amin, DIG -APS, Mr. Gilbert Masengeli.



The agreement outlines a range of collaborative initiatives, including police reform executive dialogues, engagement with key parliamentary committees, youth leadership training for Officers Commanding Stations (OCSs), Sub-County Youth Liaison Officers (SYLOs), and Training programmes for Sub-County Police Commanders.

In addition, the IG received a courtesy call from His Excellency Mohammed Mutair Al-Shamlani Al-Anzi, the Ambassador of the State of Qatar to the Republic of Kenya held bilateral talks, focusing on areas of collaboration between NPS and Qatar Government.

## Peacekeeping

NPS is one of the major Police Contributing Country on peacekeeping missions and Peace Support Operations. Kenya Police Officers have served on missions in many countries including United Nations Transitional Assistance Group Namibia, UN Transitional Authority in Cambodia, UN Protection Force in (former Yugoslavia), UN Mission in Bosnia and Herzegovina, UN Transitional Administration in East Timor, UN Civilian Police Support group in Croatia, UN Observer Mission in Sierra Leone, UN Mission in Sierra Leone, UN Mission in Kosovo, AU Mission in Darfur.

The current Peace Support Operations Deployment include UNMISS South Sudan, ATMIS Somalia, UNSOM Somalia, MONUSCO DRC, UNISFA Abyei, INURSO Western Sahara,

UNHQRS New York, UNLB Brindisi-Italy, and the Haiti Mission where the Kenyan-led Multinational Security Support Mission is collaborating with Haiti National Police (HNP) to protect civilians and restore security.

As a result of its good standing in the international community, the National Police Service was tasked with leading the Multinational Security Support Mission in restoring peace and stability in Haiti, a country currently torn apart by vicious gangs, leading to the loss of thousands of lives, extinguishing countless dreams, and depriving millions of people of social services.

Following the adoption of the UN Security Council Resolution 2699 in 2023, Kenya being a responsible member of the International Community, deployed the first contingent of 400 police officers to Haiti in June last year.

Upon arrival in Haiti, the Kenyan contingent, in collaboration with the Haiti National Police, immediately commenced the implementation of the mandate of MSS and achieved tremendous success that has been acknowledged both in Haiti and beyond.

Some of the successes so far include pacifying threats to public safety and security, taking over critical infrastructure from gang control, and opening up essential roads that enabled the return of thousands of Haitians who had been displaced locally and beyond borders, hence bringing hope and relief to communities torn apart by violence and ravaged by disorder.



**AFRIPOL:** The President of AFRIPOL IG Douglas Kanja chairs the AFRIPOL 12th Steering Committee Meeting in Tunis, Tunisia in October 2024.



**PEACEKEEPING:** The Inspector General- NPS Mr. Douglas Kanja presents the National Flag at NPS Headquarters to Mr. Mbatian Kantai, SSP, the Head of Kenyan Contingent proceeding for a Peacekeeping Mission in South Sudan (UNMISS) in September 2024.



**BILATERAL TALKS:** IG Kanja with His Excellency Mohammed Mutair Al-Shamlani Al-Anzi, the Ambassador of the State of Qatar to the Republic of Kenya at Jogoo House, Nairobi.

Courtesy call on IG Kanja by the European Union Ambassador to Kenya, Her Excellency Henriette Geiger.



**UNODC:** IG Kanja with the UNODC Regional Representative for Eastern Africa, Ms. Ashita Mittal Who had paid a courtesy visit to his Jogoo House office.



The Chinese Ambassador to Kenya, H.E. Ambassador Guo Haiyan, paid a courtesy call on IG Kanja, at NPS Headquarters, Jogoo House "A", Nairobi.



The US Ambassador to Kenya, Her Excellency Meg Whitman pays courtesy call on IG Kanja in Nairobi.



# NPS ADOPTS THE MULTI-AGENCY MODEL



*Inspector General National Police Service, Mr. Douglas Kanja conducting assessment on the fight against terrorism in Lamu.*

The multi-agency approach is a cornerstone of Kenya's current security, governance, and development strategy. It represents a significant shift from isolated, siloed operations to integrated, collaborative efforts.

This concept involves cooperation between various organisations, particularly in crime prevention, social welfare programmes, and research. By working together, organisations deliver value and outcomes that would be difficult or impossible to achieve when working individually. The basis of this collaborative advantage is the synergy generated by combining resources, expertise, and ideas from different agencies and authorities.

The adoption of this concept in Kenya heralded the beginning of a multi-agency partnership that calls for inter-agency collaboration and joint working. This is where public, private, and voluntary sector organisations join together to tackle cross-cutting issues, hence recording significant

success in diverse areas.

The National Police Service (NPS) embraced the multi-agency model in its endeavour to align with the ever-changing operating environment, occasioned by security, political, and legal dynamics. This is to provide effective, people-centric, and

accountable policing services for a safe and prosperous society.

With the outbreak of conflicts in Lamu, Laikipia, Marsabit, and the North Rift, the Government acted swiftly and established multi-agency security teams to deal decisively with the security menace in these areas.

As a result of concerted efforts by all stakeholders—and particularly the well-coordinated 'Operation Maliza Uhalifu' (OMU) in the North Rift and 'Operation Amani Boni' in Lamu County—normalcy has been restored. This is evinced by a significant decrease in cattle rustling cases in the North Rift and a surge in socio-economic activities in Lamu.

The silencing of gunfire and the crushing of terrorism that had plagued the North Rift and Lamu resulted in peace in these once-volatile areas. Schools that had been closed due to insecurity were reconstructed and reopened. Nonetheless, the heavy police and military machinery deployed in the North Rift region and Lamu County for the security operations to quell banditry and terrorism will remain until peace and security are fully restored.



**MULTI-AGENCY:** The Inspector General-NPS, Mr. Douglas Kanja, accompanied by DIG-APS, Mr. Gilbert Masengeli is briefed by a military officer on the situation of Operation Amani Boni at Kenya Navy Base, Manda Air Bay in Lamu County.



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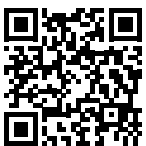
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# NATIONAL POLICE SERVICE JOINS COMMONWEALTH POLICE SPORTS UNION

**O**n 15 July 2025, the Inspector General of the National Police Service, Mr. Douglas Kanja, hosted a delegation from the Commonwealth Police Sports Union (CPSU), led by Executive President Mr. Vinod Kumar Mall, at the National Police Service Headquarters, Jogoo House 'A', Nairobi.

The Commonwealth Police Sports Union (CPSU) is an international organisation that promotes fitness, discipline, and teamwork among law enforcement personnel across Commonwealth nations through sports.

During the meeting, a Memorandum of Mutual Cooperation was signed between the National Police Service and the Commonwealth Police Sports Union. Additionally, the Commonwealth membership certificate was presented to the Inspector General of Police.

IG Kanja noted that the National Police Service is a renowned sporting powerhouse, having produced prominent sportsmen and women who have delivered outstanding performances locally, regionally, and globally—bringing honour, glory, and pride to the Service and the nation.

He emphasised that joining the Commonwealth Police Sports Union will not only bolster sports within the National Police Service but also strengthen collaboration with law enforcement agencies in combating transnational crime and promoting peace and security.

Furthermore, the Inspector General reiterated the Service's commitment to fostering sports by recruiting and nurturing talent within its ranks, aimed at improving officers' physical and mental well-being and enhancing their operational effectiveness.

Mr. Vinod Kumar Mall expressed his sincere gratitude to the National Police Service for the warm welcome and hospitality extended to his delegation upon their arrival and throughout their stay in Kenya.

He commended Inspector General Kanja for his steadfast support of sports and highlighted that by joining the CPSU, the Service will benefit immensely through capacity-building, sports diplomacy, and inter-agency cooperation within the Commonwealth policing community.









# NPS & EACC COLLABORATE TO STRENGTHEN INTEGRITY

## *A Landmark Examination into the Police System*

In a bold step toward fostering integrity and eliminating corruption within the National Police Service (NPS), the Service, in collaboration with the Ethics and Anti-Corruption Commission (EACC), on February 10, 2025, launched a comprehensive examination into its systems, policies, procedures, and practices at National Police College (NPC) Embakasi 'A' Campus. This initiative is meant to identify and seal loopholes that enable corrupt activities within the Service.

The event was graced by Inspector General of Police Mr. Douglas Kanja, Chairperson of EACC Dr. David Oginde, Secretary/CEO EACC Mr. Abdi A. Mohamud, as well as representatives from the European Union (EU) and the United Nations Office on Drugs and Crime (UNODC). Senior officers of the NPS were also present, underscoring the significance of this endeavor.

Inspector General Douglas Kanja, in his remarks, emphasized that corruption remains a major impediment to national development, diverting resources meant for crucial sectors such as health, education, infrastructure, and security. He stated that this initiative is a proactive, preventive measure aimed at reinforcing accountability and transparency within the Service.

"We recognize that corruption is not only a result of personal ethical deficiencies but also of distortions in policies, laws, and processes that create opportunities for exploitation. By addressing these systemic weaknesses, we take a significant step toward eliminating corruption," said IG Kanja.

He further assured Kenyans that NPS remains committed to investigating and resolving all corruption-related complaints promptly and fairly, in line with Article 244(b) of the Constitution and the NPS Act.



*The Inspector General of Police Mr. Douglas Kanja, Chairperson of EACC Dr. David Oginde, Secretary/CEO EACC Mr. Abdi A. Mohamud and Deputy IG, Administration Police, Mr. Gilbert Masengeli at Embakasi.*

A key component of the examination is the integration of technology in the fight against corruption. To minimize opportunities for bribery, the NPS has embarked on an ambitious digitization agenda. Processes such as filing complaints and processing fines are being automated to reduce direct interactions that could lead to corruption.

Moreover, plans to introduce body cameras for officers during operations are underway, a move expected to enhance transparency and accountability. Other ongoing reforms include reviewing the NPS Conflict-of-Interest Policy, strengthening the Anti-Corruption Strategy, and updating the Code of Conduct and Ethics.

The IG also acknowledged the crucial role played by development partners such as the EU and UNODC under the PLEAD II Programme in supporting institutional reforms.

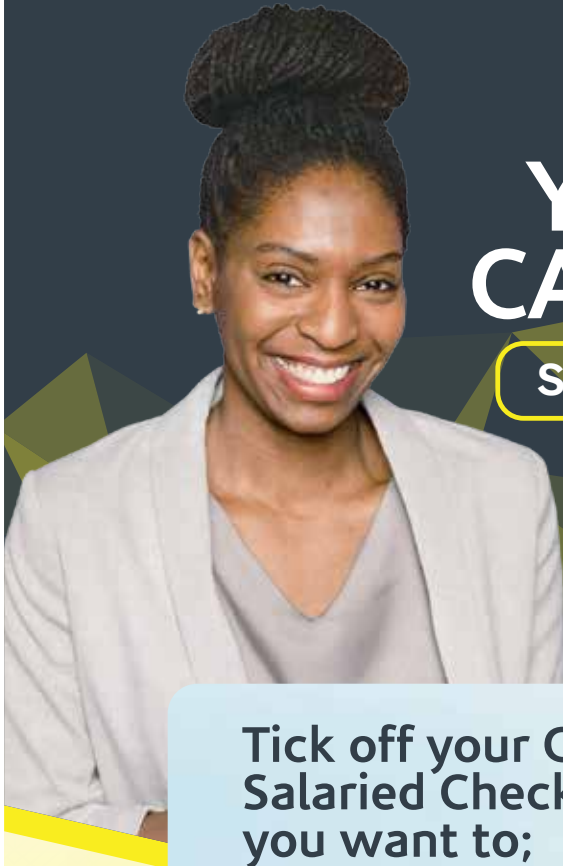
As the NPS continues to enhance internal oversight through mechanisms like the Quality Assurance Directorate and the Internal Affairs Unit, IG Kanja called on all stakeholders to partner with the Service and support the fight against corruption.

"The National Police Service is dedicated to providing the highest quality of service and maintaining public trust through professionalism, accountability, and community engagement," he affirmed.

Chairperson of the EACC, Dr. David Oginde, hailed the collaboration between the NPS and UNODC, noting that it sets the stage for meaningful reforms. He clarified that the initiative is not an investigative exercise but a strategic intervention designed to improve ethical standards and service delivery.

The launch of this examination marks a pivotal moment in the history of the NPS. With strengthened policies, enhanced oversight, and an unwavering commitment to integrity, the Service is setting the foundation for a more transparent and accountable policing framework in Kenya.

As this process unfolds, all eyes will be on the NPS to ensure that these reforms translate into tangible improvements in law enforcement and public service delivery. The journey toward a corruption-free police service has begun, and the stakes have never been higher.



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**GSU Triumphs in Style:** The GSU men's volleyball team battles Kenya Ports Authority in a thrilling during season finale at Kasarani Gymnasium on Sunday, June 8, 2025.

# NPS TEAMS SHINE BRIGHT AT THE KVF NATIONAL LEAGUE FINALS

## *GSU Reclaims KVF National League Title in Style*

The General Service Unit (GSU) men's volleyball team has been crowned the 2024/25 Kenya Volleyball Federation (KVF) National League champions following a dramatic and commanding performance in the season's final playoff series.

After falling short in recent seasons, GSU finally secured the top spot, reclaiming the title with a thrilling straight-sets victory (25-19, 25-21, 25-22) over Kenya Ports Authority (KPA) in the decisive Game Three at the Kasarani Gymnasium on Sunday, June 8, 2025.

The finals followed a fiercely contested best-of-three series. GSU started strong, taking Game One on Friday with a 3-0 sweep (25-21, 25-22, 30-28), but stumbled on Saturday when KPA forced a rubber match with a 3-1 win. However, the

disciplined paramilitary side returned with renewed focus and firepower to dominate the final clash, sealing the series 2-1 and reclaiming their glory.

Earlier in the season, GSU had also edged out defending champions Kenya Prisons in a pulsating five-setter - a win that signaled their championship ambitions. Their success is a testament to relentless training, strategic discipline, and unwavering team spirit. As the Kenya Volleyball Federation aptly said, "They've always come close, but this time, they finished on top."

In an equally remarkable performance, the DCI Volleyball Queens announced their arrival on the big stage by clinching a historic silver medal in the women's KVF National League.

Since its formation in 2018, the DCI women's volleyball team has steadily risen



in strength and reputation. Their 2024/25 campaign culminated in a finals debut where they challenged volleyball giants Kenya Pipeline Company (KPC) to the wire in a best-of-three series. In Game Two, the Queens forced a five-set thriller, narrowly falling to the more experienced Pipeline side.

Despite finishing second, DCI's maiden appearance in the finals was a breakthrough moment for the squad. Their spirited fight, resilience, and tactical execution won admiration across the volleyball fraternity.

The DCI squad also bagged individual accolades, with Sarah Namisi crowned Best Server and Sharon Jeruto named Best Outside Hitter. Four players— Namisi, Peninah Barasa, Mercy Iminza, and Vivian Vukutsa—were named to the provisional national team, Malkia Strikers.

Coach Patrick Sang expressed pride in the team's performance, calling it "just the beginning" for the Queens. Team Manager Neddy Kilimo echoed his sentiments, noting, "Now that we've tasted silver, we're setting our sights on gold."

The thrilling three-day KVF League Finals brought fans to the Moi International

Sports Centre, Kasarani, from Friday, June 6, to Sunday, June 8. Opening matches saw the DCI Queens face off against Kenya Pipeline in a 2 pm clash, followed by the high-voltage GSU-KPA encounter later in the afternoon.

Spectators enjoyed a thrilling volleyball showcase of power, passion, and precision. The atmosphere was electric as the Titans collided in a series that met every expectation.

With the KVF season concluded, GSU turned its attention to defending its crown. At the same time, DCI aims to build on its momentum at the upcoming Kenya Cup Volleyball Tournament and its first-ever appearance at the African Volleyball Club Championship.

The National Police Service takes immense pride in the achievements of both teams, whose performances underscore the power of dedication, teamwork, and the growing sports culture within the Service.

One fan summed it up: "Champions aren't made in comfort. They're forged in challenge, rise through failure, and shine through persistence."

The National Police Service takes immense pride in the achievements of both teams, whose performances underscore the power of dedication, teamwork, and the growing sports culture within the Service.



*The GSU men's volleyball team celebrates after being crowned the 2024/25 Kenya Volleyball Federation (KVF) champions at Kasarani Gymnasium on Sunday, June 8, 2025.*



# RESILIENCE AND DUTY

## *The Making of Kenya's 5<sup>th</sup> Inspector-General of The National Police Service, Mr Douglas Kanja Kirocho, MGH, CBS, OGW*

On 19<sup>th</sup> September 2024, Mr Douglas Kanja Kirocho was sworn in as the 5<sup>th</sup> Inspector-General of the National Police Service. His appointment by H.E. President William Ruto, and subsequent approval by the Senate and the National Assembly, marked the culmination of a distinguished policing career spanning more than three decades.

### Early Life and Education

Mr. Kanja's journey began in 1972 when he enrolled at Njathaini Primary School, completing his Certificate of Primary Education in 1978. He then proceeded to Sagana Technical School, where he pursued his secondary education from 1979 to 1982, before joining Murang'a High School for his A-Level studies, which he completed in 1984. Shortly thereafter, on 15th July 1985, he joined the then Kenya Police Force, training at the General Service Unit Training School and later at the National Police College – Embakasi 'B' Campus, officially beginning a career in policing that would shape his life and service to the nation.

### Career Progression

From his earliest days, Mr Kanja showed remarkable discipline and commitment. After completing the Kenya Police Basic



*Mr. Douglas Kanja being sworn in as the Inspector General of the National Police Service.*

Recruits Training Course at Embakasi, he specialised at the Armourer Technical Training School between 1987 and 1990, where he earned the prestigious Armourer Class 1 Certificate. Over the years, he rose steadily through the ranks, attending various promotion courses, including the PC-CPL and SOIP courses. He later completed the Higher Training Promotion Course at the Kenya Police College, Kiganjo, in 2004,

which paved the way for his promotion to the then rank of Acting Superintendent of Police.

### The Journey to Chief Armourer, Kenya Police Service

It was his technical training that propelled him into one of the most critical specialist roles within the Service. Rising from Unit Armourer at the GSU to Deputy Chief Armourer at Police Headquarters, he eventually became the Chief Armourer of the Kenya Police Service. In this capacity, he was responsible for maintaining accurate records and databases of all arms and ammunition held by the police and other government departments, excluding the military. His tenure saw the nationwide rollout of firearm marking for identification, a milestone in arms management. He also collaborated extensively with the Regional Centre on Small Arms (RECSA) and the Kenya National Focal Point on Illicit Small Arms and Light Weapons, gaining unrivalled expertise in the destruction of illicit firearms, database creation, and stockpile management. Notably, he played an instrumental role in championing







*Serving as the GSU Commandant.*

Kenya's attainment of the Arms Trade Treaty (ATT) at the United Nations Headquarters.

His dedication to professional growth was evident in his pursuit of further specialised training and higher education. In 2008, he attended advanced arms marking training in South Africa, followed later that year by a regional workshop in Mombasa on arms marking and database creation. In 2010, he returned to the Armourer Training School in Nairobi to refine his expertise. Seeking academic advancement, he joined Kenyatta University in 2012 for a Diploma in Security Management and Police Studies, graduating in 2014.

### Command Experience

Alongside his technical career, Mr Kanja also built a solid record of command and leadership. In 2013, he was appointed Deputy Commandant of the Kenya Airport Police Unit, where he was responsible for administrative operations within the aviation sector. Two years later, he became the County Police Commander for Kilifi, where he oversaw the effective administration of policing in the county. His leadership journey continued when he was appointed Deputy Commandant of the General Service Unit in 2015, and

in 2018, he rose to become the Commandant of the elite unit. As Commandant, he provided strategic leadership and coordinated multi-agency security operations. His operational expertise was particularly evident during his tenure as the Joint Operations Commander of Operation Linda Boni between 2016 and 2018, where he led coordinated efforts to secure the Boni Forest and its surrounding areas.

On 13<sup>th</sup> April 2023, Mr Kanja was sworn in as the 4th Deputy Inspector-General of the Kenya Police Service, a position he held with distinction for one and a half years before his appointment as Inspector-General.

### Conclusion

From humble beginnings as a police recruit in 1985 to the highest office in the National Police Service in 2024, Mr Douglas Kanja Kirocho's journey is one of resilience, professionalism, and unwavering commitment to duty. His career reflects both deep technical expertise and broad leadership experience, qualities that have uniquely prepared him to serve as the 5th Inspector-General of the National Police Service.





# OPERATION ‘MALIZA UHALIFU’ ESTABLISHES SECOND COMMAND CENTRE



Since its inception in 2023, Operation Maliza Uhalifu (OMU) in North Rift has registered significant gains in restoring peace to areas previously regarded as volatile, which have long been affected by banditry, cattle rustling, and widespread insecurity cutting across several counties.

Recognizing this as a national security concern, the government took decisive action to curb these criminal activities through OMU, designating these areas as disturbed and dangerous. These counties include Baringo, Turkana, Samburu, Elgeyo Marakwet, West Pokot, Marsabit, Laikipia, Isiolo, and Meru.

The operation’s success is a result of joint efforts by multi-agency teams comprising the National Police Service (NPS), Kenya Defence Forces (KDF), National Government Administration Officers (NGAO), National Police Reservists (NPRs), and members of the communities, all working collaboratively to eliminate security threats. OMU has led to the recovery of stolen livestock, the rebuilding of schools and homes destroyed by bandits, and peaceful disarmament exercises conducted by security agencies and communities, among other achievements.

To renew these efforts and bolster

a coordinated approach, the Cabinet Secretary for the Ministry of Interior and National Administration, Hon. Kipchumba Murkomen, on March 27, announced the establishment of a second OMU command centre in Kirimon, Laikipia County, during a security assessment visit to the county. This move is part of several operational and strategic interventions put in place to reaffirm the government’s commitment to realizing long-term peace and stability in the region.

The new command centre will expand the operation’s scope, serving Samburu and Laikipia counties, as well as parts of Baringo,

Marsabit, Meru, and Isiolo counties. It will complement the first command centre in Chemolingot, Baringo County, which serves Baringo, Elgeyo Marakwet, West Pokot, and Turkana counties.

“The security situation in the North Rift has significantly improved, and this is attributed to the efforts of this multi-agency approach,” CS Murkomen stated. He noted that the North Rift region is currently peaceful and relatively calm, with a significant reduction in banditry incidents since the operation began.

He further assured that security agencies are actively working to eliminate the recent surge of sporadic attacks, deploying focused operations in the remaining disturbed areas of the region.

The visit to Laikipia County followed previous visits to Baringo County and Todonyang in Turkana County, where Hon. Murkomen and the leadership of the National Police Service met with security actors and local leaders during a public Baraza to discuss security matters in these areas.

Inspector General of Police Mr. Douglas Kanja commended the multi-agency approach, noting its effectiveness in restoring peace in previously unreachable areas. He thanked the CS for his steadfast support and regular visits to security teams, which serve as a great morale boost and encouragement to the men and women in uniform.





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# REVAMPED 'FICHUA KWA DCI' CALL CENTRE LAUNCHED



In his address, Hon. Murkomen stated that the launch demonstrates a strong commitment to proactive public safety by embracing people-centred policing, fostering greater collaboration between law enforcement officers and the community.

H.E. Neil Wigan highlighted the programme's successes over the past five years, particularly in bringing criminals to justice for homicide, counter-terrorism, narcotics smuggling, and human trafficking making Kenya safer. He expressed optimism that the upgrade would encourage the public to report crimes more confidently, enhance transparency, and improve investigations.

The Inspector General welcomed the Cabinet Secretary and the High Commissioner to the DCI Headquarters, noting that their presence underscored their support for National Police Service initiatives and a shared commitment to enhancing safety and security for all in Kenya. He described the launch as a reaffirmation of the Service's focus on community-oriented, people-centred policing.

The British High Commissioner to Kenya, H.E. Neil Wigan, alongside the Cabinet Secretary for Interior and National Administration, Hon. Kipchumba Murkomen, and the Inspector General of Police, Mr. Douglas Kanja, on 22 July 2025, presided over the launch of the revamped 'Fichua kwa DCI' call centre at the DCI Headquarters, Nairobi.

Established with the support of the British High Commission and launched on 10th December 2020, the 'Fichua kwa DCI' call centre facilitates anonymous criminal intelligence reports from both local and international sources via the toll-free line 0800 722 203. Following the upgrade, it now also operates through a WhatsApp number: 0709 570 000.

The centre enables the public to share real-time crime information confidentially and safely, leading to valuable intelligence that has resulted in recoveries, arrests, interceptions, and interventions.

Key upgrades under the reinvent programme include power backup

inverter installation and configuration, advanced recovery server installation, and implementation of an anonymous WhatsApp reporting system



# NPS STRENGTHENS GBV CASE RESPONSE THROUGH OFFICER CAPACITY-BUILDING TRAINING



PS – Parliamentary Affairs, Ms. Aurelia Chepkurui Rono, addressing participants during the closing ceremony of the GBV Case Management and Shelter Linkage course, at NPS Leadership Academy, Ngong', April 3, 2025.

As part of its ongoing commitment to uphold human rights and promote professional policing in line with the National Police Service Strategic Plan (2023–2027), the NPS has intensified efforts to combat Gender-Based Violence (GBV) through targeted officer training. On April 3, 2025, the NPS marked a significant milestone by completing a capacity-building course for 365 police officers from 21 counties, focusing on GBV case management and linkage to survivor shelters. The training occurred at the National Police Leadership Academy (NPLA), Ngong.

This milestone builds on a multi-agency meeting held on November 5, 2024, which convened government entities, civil society organizations, faith-based institutions, development partners, and community leaders to address the root causes of GBV and enhance support systems for survivors. The meeting identified key action areas that have since informed police response strategies, including strengthening first responder capacity, survivor-centered service delivery, and legal accountability mechanisms.

Conducted in partnership with the Gender Violence Recovery Centre (GVRC)—a renowned institution in GBV prevention, treatment, and advocacy—the course covered critical modules, including the role of law enforcement in GBV prevention, survivor-centered case management, investigative techniques, and officer self-care and wellness. GVRC also emphasized the importance of trauma-informed policing and inter-agency collaboration in handling GBV cases.

The official closing ceremony was presided over by Ms. Aurelia Rono, Principal Secretary of the State Department for Parliamentary Affairs, on behalf of Ms. Ann Wang'ombe, Principal Secretary of the State Department for Gender and Affirmative Action. In her remarks, she commended the commitment of the officers and reaffirmed the government's dedication to eliminating GBV. She noted that police officers, as first responders, play a critical role in shaping survivors' pursuit of justice and healing. She said the country can foster a safer and more just society by equipping them with the right tools.

Ms. Rono applauded the leadership of the National Police Service for integrating gender-responsive policing into its institutional priorities. She emphasized the government's ongoing commitment to working collaboratively with all stakeholders to ensure a coordinated and sustained approach to addressing GBV.

Aligned with Strategic Pillar 4 of the Strategic Plan 2023–2027, which focuses on police reforms and the welfare of officers, the NPS continues to embed officer wellness and mental health support across all its training and operational programs. The Service recognizes that effective policing begins with a mentally fit and emotionally resilient workforce. To this end, the NPS is scaling up psychosocial support systems, peer counseling programs, and access to trauma-informed care to ensure that officers—especially those handling complex and emotionally demanding cases like GBV—receive the care they need.

Through these efforts, the NPS reaffirms its strategic goal of building a modern, responsive, and community-focused police service anchored in professionalism, accountability, and protecting all citizens.



Participants engaged in a training session during the GBV workshop at NPS Leadership Academy, Ngong.





## ASSURANCE OF SAFETY AND SECURITY

The world today is experiencing an unprecedented cultural, economic, political, social, and technological transformation. These changes have far-reaching impacts on crime, the fear of crime, and public safety and security, both globally and in Kenya. The wider social and technological changes have therefore not only impacted the environment but also the responsibilities and scope of police work in the country.

The National Police Service (NPS) has the critical responsibilities of preventing and detecting crime, maintaining law and order, and bringing offenders to justice. In this respect, the NPS of Kenya is proud of its commitment to the vision of a dignified and world-class Police Service. The Service is also keen to realise and maintain global standards of policing across the entire spectrum of its operations.

To this end, the Service is resolute in its mission to provide a professional and people-centric police service through community partnership and by upholding the rule of law, to achieve a safe and secure society. Appreciative of the solemn mandate to protect life and property, liberty, and the security of persons in strict adherence to the rule of law, the Service endeavours to ensure accountability for police actions and in the delivery of services.

Furthermore, the Service has embraced community policing as a key pillar in building a foundation of trust and a profound sense of security by creating open lines of communication and collaboration between law enforcement officers and the public. The Service also recognises the centrality of reforms in building a workforce of men and women who are distinguished by their commitment to the critical values of character, compassion, courage, and dedication to service and country.

In the past year, Kenya contended with threats from terrorism, transnational organised crime, drug and human trafficking, the proliferation of small arms and light weapons, crimes against children, money laundering, and illicit brew. Nonetheless, the security situation in Kenya remained calm due to the elaborate security measures deployed by the NPS in collaboration with other national security organs and members of the public.

As a Service, we remain apolitical and steadfast in proactively deploying intelligence-led measures to pre-empt and respond to security threats through multi-agency approaches, while strictly upholding the rule of law and human rights.





## Quarternary Care Centre

### HIGHLIGHTS

- Bone Marrow Transplant
- Kidney Transplant
- Liver Transplant (coming soon)
- Halcyon Radiotherapy
- PET/CT Machine
- Cyclotron for PET/CT

### Cardiac Sciences

- Invasive
- Non-invasive

### Critical Care Units

- High Dependency Unit (HCU)
- Intensive Care Unit (ICU)
- Medical Intensive Care Unit (MICU)
- Transplant Intensive Care Unit (TICU)

### Neurosciences

- Neurosurgery
- Specialist Clinics
- Neurology (Medical Management)

### Orthopaedics

- Joint Replacement Surgery
- Sports Injury Treatment
- Surgery & Trauma Care

### Gastro-Intestinal Sciences

- MIS & GI Surgery
- Bariatric surgery
- HPB Surgeries (Pancreas / Spleen/Liver)

### Mother & Child Care/ Paediatrics

- Children's Hospital
- Paediatric and Neonatal ICUs
- Labour & Delivery
- Gynaecology
- Medical Management
- Surgery

### Nephrology

- 24/7 Dialysis Centre
- Total Renal Care

### Oncosciences

- Post-Treatment Care and Management

- Chemotherapy
- Radiotherapy
- Surgical Oncology
- Stem-cell therapy for blood cancers

### ENT

- Neonatal, Paediatric and Adult
- Treatment & Management
- Surgery

### Internal Medicine

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- Endocrinology
- Diabetes Management
- Cardiac Management
- Rheumatology

### Fertility Treatments

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- IVF
- ICSI
- Male infertility

### Reconstructive Surgery

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### Dermatology

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# ENHANCEMENT OF TRAINING



**WELL, DONE:** IG- NPS Mr. Douglas Kanja congratulates Ms. Nelina Anyango, SSP after the successful completion of the National Police Service County Commanders Course No. 1/2024 at the National Police Leadership Academy- Ngong.

The security environment in which police officers operate today is volatile, uncertain, complex, and ambiguous, a situation exacerbated by rapid technological advancement and globalisation. Emerging crimes—including commercialised banditry attacks, terrorism, violent extremism, transnational organised crime, and Online Child Sexual Exploitation and Abuse (OCSEA)—all require specialised knowledge and evidence-based approaches to be tackled effectively. This necessitates the continuous training and professional development of officers.

Notably, the constitutional mandate of the National Police Service (NPS) to train its staff to the highest possible standards of competence and integrity, and to ensure respect for human

rights and fundamental freedoms, is paramount.

Over the past year, the NPS conducted various capacity-building training courses, such as a Strategic Leadership course for County and Sub-County Commanders and a County Traffic Enforcement Officers (CTEO) course at the National Police Leadership Academy in Ngong. Other training undertaken included a three-month Station Commanders Development Course for NPS officers upon their promotion to the rank of Chief Inspector.

Furthermore, the Service conducted promotional courses where NPS officers undertook the Higher Training Course (HTC) and the Senior Training Course at the Kenya Police College (KPC) Main Campus in Kiganjo and the National Police Senior Staff College

in Emali, respectively. These courses are designed to equip middle-level management officers with the advanced skills and strategic insights needed to navigate the complex challenges of modern policing. They give significant impetus to the Inspector General's vision of transforming police stations across Kenya into centres of excellence for police operations and public service delivery.

In addition, junior officers undertook their respective promotional courses, including those for Corporal, Sergeant, Senior Sergeant, and Inspector, at various NPS training institutions. These initiatives reflect the NPS's commitment to empowering its officers by equipping them with the additional knowledge and skills required for the improved delivery of police services.



Weapons handling skill training at NPC Embakasi "A" Campus.



Bomb and Hazardous Materials Disposal Unit enhancing of specialized training in NPS.



The DCI Anti - Terror Tactical training exercise.



A K9 - Unit officer training a police dog.





Kenya Police FC team celebrating after being crowned 2024/25 Football Kenya Federation (FKF) Premier League Champions at Ulinzi Sports Complex, Nairobi, on June 22<sup>nd</sup>, 2025.

# TRIUMPH ON TWO FRONTS

## *Police Fc and Bullets Fc Make History in Kenyan Football*

**K**enya Police FC team celebrating after being crowned 2024/25 Football Kenya Federation (FKF) Premier League Champions at Ulinzi Sports Complex, Nairobi, on June 22<sup>nd</sup>, 2025.

The National Police Service (NPS) is celebrating an extraordinary season of football dominance after Kenya Police FC and Kenya Police Bullets FC clinched top honors in the 2024/25 Football Kenya Federation (FKF) Premier League and Women's Premier League, respectively. The dual victories mark a historic moment for the NPS sports fraternity and the national football landscape, showcasing the power of discipline, structure, and resilience synonymous with police service.

The story of Police football dates back to 1987, with the formation of the first team, Nakuru Police, competing in the Kenya Super League. Though relegated in the early 1990s, a resurgence came in 1996 under the stewardship of Mr. Nyale Munga, then an instructor at the National Police College, Main Campus – Kiganjo. Recruiting young recruits like Chris Oguso, now CEO of Kenya Police FC, and footballers like Charles Omondi Korea and Kennedy Okello, the team pushed through the ranks to Premier League status in 1998 before another relegation in 2001. Some of the players moved on to form Red Berets at the General Service Unit headquarters.

For several years, police football lay dormant after the disbandment of Red Berets in 2003. However, a pivotal moment occurred in 2014 when two constables PC Francis Kahungu Mwangi, PC Gerald Marangu and the Staff Officer Public Relations Kenya Police Service (SOPR KPS) Mr. Jared Ojuok, SSP, then a chief inspector of police reignited the dream, prompting renewed institutional support. The turning point came under the current administration led by Executive Chairman Mr. Nyale Munga, with strong backing from the Ministry of Interior, the Inspector General of Police, and other key stakeholders.

After years of strategic growth and disciplined management, Kenya Police FC achieved its first-ever FKF Premier League title in the 2024/25 season. The team sealed the victory with a thrilling 1-0 victory over Shabana FC at Kenyatta Stadium, Machakos, on 15<sup>th</sup> June 2025. The decisive goal, headed in by defender Brian Okoth, came in the 77<sup>th</sup> minute and sparked celebrations across the NPS and football community.

The triumph was not a fluke. It crowned a season of consistent performance, where the team accumulated 65 points, six ahead of rivals Gor Mahia FC. Their journey in the top tier since promotion in 2021 has been marked by steady improvement: from 9<sup>th</sup> place in their debut season to back-to-back 3<sup>rd</sup> place finishes, and finally, champions.

Football Kenya Federation confirmed the title a week later in a dramatic 1-1 draw with Gor Mahia at the Ulinzi Sports Complex. A tactically commanding second-half performance, including a goal from substitute David Okoth, underlined Police FC's depth and composure under pressure.

The club has also distinguished itself off the pitch. It is currently the only FKF Premier League club with audited financial records, demonstrating transparency and professionalism.

Matching their male counterparts stride for stride, Kenya Police Bullets FC under the leadership of the team manager Madam Beatrice Kiraguri, and the Police Bullets FC Coach Beldine Odemba delivered a resounding statement by winning the 2024/25 FKF Women's Premier League title with a dominant 4-0 performance over Trinity Starlets FC at Afraha Stadium, Nakuru.

The match, played on 25 May 2025, was a masterclass in attacking football. Star striker Becky Okwaro stole the spotlight with a brilliant hat-trick, while Murang'a opened the scoring just before halftime. The Bullets' fluid teamwork, tactical control, and relentless pressure underscored their supremacy throughout the season.

This emphatic win not only secured their place at the summit of women's football but also completed a historic league double for Kenya Police football, affirming NPS' growing stature as a powerhouse in national sports.

President William Ruto hosted both teams at State House, Nairobi, in a show of national appreciation on 24 June 2025. During the breakfast meeting, the President congratulated the players and technical staff for their commitment to excellence in Service. He also commended the leadership behind the success, including the Patron Dr. Raymond Omollo, Deputy Patron also Inspector General of the National Police Service Mr. Douglas Kanja, and Chairman Mr. Nyale Munga, SAIG, team coaches and team managers—for building and sustaining a high-performance environment.

The President pledged continued government support in infrastructure, logistics, and talent development, urging the private sector to join in elevating sports in Kenya.

The success of Kenya Police FC and Kenya Police Bullets FC is a testament to the National Police Service's evolving role in society. Beyond enforcing law and order, the Service nurtures talent, promotes wellness, and strengthens community bonds through sports. The motto "Policing Through Sports" has never rung truer.

As the trophies shine in the cabinet and fans celebrate across the country, the legacy built by Kenya Police football is only just beginning. With vision, discipline, and unwavering support, the blue tide keeps rising on and off the pitch.

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Mrs. Tessy Mudavadi and the IG Mr. Douglas Kanja washing hands.

## USHIRIKI WEMA FOUNDATION

### *Hands Over two Boreholes to The National Police Service*

Article 43(1)(d) of the Constitution of Kenya guarantees every person the right to clean and safe water in adequate quantities. Similarly, United Nations Sustainable Development Goal No. 6 aims to ensure the availability and sustainable management of water and sanitation for all.

In line with these commitments, Ushiriki Wema Foundation, in collaboration with Regner Fu Capital Group (RFCG), partnered with the National Police Service (NPS) to implement a borehole water project at the National Police College Embakasi 'A' and Embakasi 'B' Campuses.

During the official handover of the two boreholes, the Founder and Chair of Ushiriki Wema Foundation, Her Excellency Mrs. Tessie Mudavadi, emphasised that access to clean water is a fundamental right and a reflection of shared humanity. She further expressed the Foundation's commitment to sustainability, announcing plans to install solar power systems to provide renewable energy for water pumping and other institutional needs.

Mrs. Mudavadi also reiterated the Foundation's continued support through the Kuzingatia Mazingira Yetu initiative, which seeks to ensure that all police training institutions across the country are equipped with boreholes.

The Inspector General of Police, Mr. Douglas Kanja, hailed the initiative as a landmark step in enhancing water access within NPS training institutions. He extended heartfelt appreciation to Ushiriki Wema Foundation and RFCG for their timely support and reaffirmed the Service's commitment to environmental conservation and protection of water resources. He also urged officers to remain

faithful to the Constitution and uphold the dignity of service.

Mrs. Mudavadi was accompanied by the Head of Business at Regner Fu Capital Group, Mr. Kent Kagicha, while the Inspector General was flanked by the Director of Criminal Investigations, Mr. Mohamed Amin; Principal Deputy to the DIG-KPS, Mr. Patrick Tito SAIG; Commandant of the General Service Unit, Mr. Ranson Loolmodoni SAIG; Commandant of Embakasi 'A' Campus, Mr. Davies Lomwatu SAIG; Director of Logistics-APS, Mr. Lawrence Wambua Kishungi SAIG; Commanding Officer of Embakasi 'B' Campus, Mr. William Samoei AIG; and NPS Spokesperson Mr. Muchiri Nyaga, AIG, among other senior officers.



# NATIONAL GOVERNMENT ADMINISTRATION POLICE UNIT

The Cabinet Secretary for Interior and National Administration, Hon. Kipchumba Murkomen, presided over the launch of the newly formed National Government Administration Police Unit (NGAPU) on January 24, 2025, during an event held at Jacaranda Resort in Kwale County.

The Cabinet Secretary termed the launch of NGAPU as transformative, highlighting its pivotal role in deterring crime and promoting community policing efforts. He recognized the Administration Police Service (APS) as an invaluable component of Kenya's security infrastructure, commending its contributions to silencing the guns in the North Rift and other regions.

Hon. Murkomen also praised APS for its significant role in combating terrorism, which has resulted in stabilizing disturbed areas and securing the Kenya-Somalia border. He expressed confidence in multi-agency teams conducting operations in affected regions and those working nationwide to eliminate criminal elements responsible for sporadic attacks.

"As society evolves, the Service has reinvented itself to meet the demands of time," he stated, commending APS for continuously refining its strategies, embracing innovation, and leveraging technology to adapt to modern-day policing.

To support this transformation, he assured that the Ministry of Interior will provide continuous assistance in areas such as social welfare, training, and necessary equipment—ensuring that police officers are well-prepared, adequately resourced, and equipped to meet the challenges of their roles.

The establishment of NGAPU aims to improve the relationship between the Service and the public, shifting away from previous years of strained trust and communication. Its presence and proactive strategy are expected to strengthen cooperation and unify efforts to eliminate crime.

PS Interior Dr. Raymond Omollo described NGAPU's formation as an additional avenue for collaboration and noted its alignment with the significant gains made in implementing reforms recommended by the taskforce led by Chief Justice Emeritus David Maraga.

NGAPU is established under Section



10(h) of the NPS Act, 2011, which authorizes the Inspector General of Police to organize the Service at the national level into various formations, units, or components.

Its operational strategy is anchored in cooperation with local authorities and other security agencies, forming a partnership essential in strengthening coordination between the Government and the public. This fosters trust, ensuring a more responsive and inclusive approach to security and public safety.

By enhancing law enforcement efforts, NGAPU will address key issues such as conflict resolution, the eradication of illicit alcohol production, and the fight against drug and substance abuse.

The Unit Headquarters will be situated in Nairobi, with subsidiary formations established at Regional, County, Sub-

county, Divisional, and Locational levels.

It will be headed by a Commandant, who will liaise with respective officers in charge of National Administration and Internal Security matters. The Commandant will report to the Deputy Inspector General of the Administration Police Service (DIG-APS), who reports directly to the Inspector General and oversees NGAPU's operations, ensuring alignment with national security priorities.

NGAPU will play a critical role in supporting the National Government Administration Officers (NGAO) in managing security and executing their duties across all Administrative Units. Additionally, it will provide security during high-risk operations conducted by NGAOs and support conflict management and peace-building initiatives.





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